Thang Nguyen

Director of Development Center, Sai Gon - Hanoi Bank

CONTACT

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Career aspiration: to become a strategist and enabler of digital transformation, automation, and the adoption of emerging technologies such as Al, Blockchain, and beyond within enterprises.

SUMMARY

Almost 20 years of experience in technology, banking, and finance. Held key positions such as Head of Mobile Payment at VCCORP, CTO at M-Pay, Director of Retail Products, and currently serves as Director of the Development Center, Information Technology Division at Saigon – Hanoi Bank (SHB).

Founder of MiAl.vn, a 60,000+ member Al community on Facebook where experts and enthusiasts share knowledge and explore the latest trends in artificial intelligence.

WORK EXPERIENCES

2021 - now

Director of Development Center, IT Division

Sai Gon - Hanoi Bank

Oriented and managed the Development Center's activities in IT systems development, building a 80+ member team, overseeing BA, Testing, and Software Development, and driving R&D strategies for new technologies. Key projects include Core Banking Upgrading, Card Upgrading, Hyper Automation and RLOS.

2018 - 2021

Deputy Director of Retail Product Center, Retail Division

Sai Gon - Hanoi Bank

Supported Director of Retail Product in establishing and managing the Retail Product Center, leading a 15+ member team to drive market research, develop Card and E-banking products, and coordinate with business units to enhance SHB's market competitiveness.

2014 - 2018

Director of E-banking Center, Retail Division

Sai Gon - Hanoi Bank

Managed the E-Banking Center with a 15+ member team, overseeing market research, product development, target setting, and coordination with business units to enhance SHB's competitiveness.

2013 - 2014

СТО

M-Pay JSC

Oversaw IT operations with a 20+ member team, managing budgets, systems, policies, and vendor relations to align IT with business goals. Key achievements include developing the M-Pay mobile app for 6 major banks in Vietnam and successfully launching the eMonkey e-wallet.

2012 - 2013

Head of Mobile Payment

VCCORP JSC

Built a mobile-based physical card payment platform (similar to mPos.vn), leading a 5+ member team and integrating with Banknet (ISO 8583). Successfully developed and demoed the payment solution on mobile.

2007 - 2012

Head of E-Banking Technology Department, IT Division

Sai Gon - Hanoi Bank

Led a 10+ member team managing SHB's E-Banking systems (Internet, Mobile, Phone, SMS), driving technology updates and overseeing partnerships with major payment service providers (Smartlink, Banknetvn, Paynet, Payoo).

EDUCATION

Master's degree, Information Technology, Hanoi Open University

CERTIFICATES

Project Management Professional (PMP)

Jun 2025

Google Project Management

Coursera Nov 2023

Google Data Analytics

Coursera Jun 2023

AWS Fundamentals Specialization

Coursera Dec 2023

IBM Data Science

Coursera Jul 2022

Software Architecture & Design of Modern Large Scale System

Udemy Aug 2024